



## Minutes of the Annual General Meeting of Shareholders for 2024

Intouch Holdings Pcl.

Registration No. 0107535000257

Meeting held via electronic media on Tuesday March 26, 2024 at 2 p.m.

Intouch Holdings Pcl. (the "Company" or "INTOUCH") had set the record date as February 21, 2024 to specify the list of shareholders who had the right to attend the shareholders' meeting. The number of registered shareholders on this date was 44,268, holding a combined total of 3,206,687,685 shares.

**Directors present**

- |                                     |  |
|-------------------------------------|--|
| 1. Mr. Kan Trakulhoon               | Independent Director, and Chairman of the Board of Directors   |
| 2. Mr. Boonchai Thirati             | Director, and Vice Chairman of the Board of Directors  |
| 3. Mr. Chakkrit Parapuntakul        | Independent Director, Chairman of the Audit and Risk Committee, and Chairman of the Corporate Governance and Sustainable Development Committee |
| 4. Asst. Prof. Dr. Pareena Srivanit | Independent Director, Member of the Audit and Risk Committee, and Member of the Corporate Governance and Sustainable Development Committee     |
| 5. Mrs. Sirivipa Supantanet         | Independent Director, and Member of the Audit and Risk Committee   |
| 6. Mr. Smith Banomyong              | Director   |
| 7. Ms. Bung-on Suttipattanakit      | Director   |
| 8. Ms. Jeann Low Ngiap Jong         | Director   |
| 9. Mr. Arthur Lang Tao Yih          | Director   |
| 10. Mr. Kim Siritaweechai           | Director, Member of the Corporate Governance and Sustainable Development Committee, and Company President                                      |

The Company currently has ten directors, all of whom were present (or 100% of the board).

**Executives present**

- |                                |   |
|--------------------------------|---|
| 1. Ms. Kantima Lerlertuttitham | Group Chief Human Resources Officer       |
| 2. Mr. Jitchai Musikabutr      | Head of Legal & Regulatory                |
| 3. Mr. Metho Piamthipmanus     | Head of Finance & Accounting              |
| 4. Dr. Prong Tharawanich       | Acting Head of Human Resources Department |

**Company Secretary** Mrs. Parsopsook Chaiwongsurait

**External auditor** Mr. Sakda Kaothanthong, CPA (Thailand) No.4628  
KPMG Phoomchai Audit Limited

**External lawyer** Ms. Chanisa Sajjaporameth, Weerawong, Chinnavat & Partners Ltd.

**Rights protection volunteer** Mrs. Pornthip Kittichaiwat, representing the Thai Investors Association

**Preliminary notification**

The Company's officer stated that the Annual General Meeting of Shareholders for 2024 was being held via electronic media. Inventech System (Thailand) Co., Ltd. was the meeting system service provider who would ensure that this meeting was conducted in compliance with the standards stipulated in the *Emergency Decree Governing E-Meetings, B.E. 2563* and the announcement of the Ministry of Digital Economy and Society re: Standard of Security and Safety of E-Meetings, B.E. 2563. Instructions and rules for casting and counting votes, asking questions and expressing opinions were prescribed as followed;

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1. This meeting would be recorded in video format.
2. The meeting would be conducted in Thai but an interpreter had been provided to support foreign shareholders.
3. The agenda would be proposed by the Chairman item by item as specified in the invitation letter. Before voting on each item, the shareholders or their proxies could submit questions or express opinions. The resolution on each item would be declared after the vote count had been completed.
4. The questions and opinions should be concise and only relevant to the item under consideration. The Company would try to answer them at the meeting, however, in the case that a lot of questions had been submitted, some of them would be answered later on the Company's website.
5. Each share was equivalent to one vote. Shareholders who had a conflict of interest in any particular item would not be eligible to vote on that matter.

The attendees had to remain logged on until the end of each agenda item in order to vote on that particular item. Moreover, they had to cast their votes within the allotted time (1:30 minutes for each item) and wait until the Company's officer had declared it over. If they logged off before the end of the voting period, their attendance and vote would not be counted for that particular item; however, they would still be able to log in again and vote on the remaining items.

6. Counting vote:

- Agenda to be approved by a majority vote of the shareholders who attended the meeting and cast their votes: Only approvals and disapprovals would be counted, while abstentions would not be counted.
- Agenda to be approved by not less than two-thirds of the total number of votes of shareholders who attended the meeting: Approvals, disapprovals and abstentions would be counted.

In all cases, the Company would deduct the disapproval votes or abstentions from the total eligible votes in the meeting in order to determine the number of approval votes.

7. If the attendees encountered any problems with the meeting or voting systems, they should consult the instructions provided in the invitation letter, or call the Company's hotline at: 02-931-9130. In the case of system failure, the attendees would receive an email with a link to access the meeting via a backup system.
8. The Company reserved the right to remove any part(s) of the video recording of this meeting that contained an inappropriate question or opinion, a discriminatory remark, a violation of the rights of others, or any action or threat of action intended to cause a disturbance or endanger others.
9. The attendees could select the agenda they would like to ask questions or express opinions, then pressed "Question" button. This could be done in two different methods:
  - Typing questions, then pressing "Send"
  - Asking questions via VDO conference by clicking "Conference" button, then "OK" to affirm queueing. The attendees would be given signal to turn on the camera and microphone.

10. The attendees could select the agenda they would like to vote on, pressed "Vote" button, then cast your vote. The attendees could press "Cancel Lastest Vote" to cancel the most recent vote. The attendees might change their votes until the vote of each agenda was announced closed.

For attendees who were proxies of several different shareholders, the proxies could click on "Account" button in the menu on the top left of the screen, then "Switch Account", so that the proxies could cast the votes as assigned by each grantor. With this method, all the votes made would be counted and valid.

The Company's officer informed the meeting that there were totaling 907 shareholders present, representing 2,693,202,532 shares or 83.987% of the Company's total paid-up shares (3,206,687,685). The Company's officer then stated that the total number of shareholders and proxies present represented no less than one-third of the total paid-up shares, thereby constituting a quorum under the Company's Articles of Association. The Company's officer then asked the Chairman of the Board to open the Annual General Meeting of Shareholders for 2024 to consider the matters listed



in the invitation letter.

#### Preliminary proceedings

Mr. Kan Trakulhoon, the independent director and the Chairman of the Board of Directors was the Chairman of the meeting. Mr. Kan expressed his appreciation to all the shareholders who had turned up for the meeting, which was held via electronic media, then declared the meeting duly convened in order to consider the agenda below.

#### Item No. 1: Matters to be informed

The following matters were presented to the meeting:

1. The Company had provided an opportunity for shareholders to submit questions for this meeting in advance by email or post, from February 23, 2024. The question received would be answered during the relevant agenda item.
2. The Company had provided an opportunity for shareholders to propose items on the agenda for this meeting in advance and nominate qualified candidates to be considered for election as directors, from October 1 to December 30, 2023. However, none of the shareholders had proposed an item or nominated a candidate.

#### Item No. 2: To acknowledge the Board of Directors' report on the Company's operating results in 2023

The Company's operating results and financial statements for 2023, along with the significant changes that had occurred during the year, have been summarized below.

INTOUCH was committed to maintaining dividend payments and generating sustainable returns for shareholders through investments in telecommunications, media, technology, and digital businesses, as well as in businesses with growth potential, steady revenue, and profits. INTOUCH's main strategies included:

1. Asset management strategy: INTOUCH was involved in formulating policies, business directions and objectives for invested companies and provided guidance across various areas to enhance their value.
2. New business investment strategy: INTOUCH continued to seek investment opportunities in businesses with high growth potential within the same industry to diversify its investments and ensure sustainable returns to shareholders. INTOUCH also took into consideration environmental, social, and governance factors when making investment decisions.

INTOUCH had a strong financial position with the total assets of 39,907 million baht, primarily comprising investments in Advanced Info Service Public Company Limited ("AIS") and cash. Additionally, by the end of 2023, INTOUCH had had six startups under the InVent project, with an average return on investment of 1.51 times to date. Moreover, INTOUCH was a debt-free company and had access to capital sources for future investments.

INTOUCH adhered to the creation of shared value under the concept of "Sustainable Value Creation" by leveraging resources and expertise of its own and its invested companies to expand investment networks, integrated growth and mutual benefits in environmental, social, and governance aspects. In the fiscal year 2023, INTOUCH group had recorded a net profit of 13,139 million baht (without contribution from THAIKOM which had been sold in 2022), an increase from the previous year, attributed to:

1. Increased profit shares from other business: ITV Public Company Limited, a subsidiary of INTOUCH, had reversed the provision for an unpaid operating fee and interest after the ruling of the Supreme Administrative Court.
2. Increased profit shares from AIS: In 2023, AIS had had higher service revenue and profit from the sale of the investment in Rabbit LINE Pay, along with favorable exchange rates and better control of marketing expenses.

INTOUCH continued its policy of passing through 100% of dividends received after deducting the operating expenses to shareholders. In 2023, INTOUCH had declared the annual dividend of 3.17 baht per share, which an interim dividend of 1.47 baht per share had been paid in 2023. The remaining dividend of 1.70 baht per share would be discussed in this meeting at a later agenda item.

INTOUCH remained steadfast in its commitment to good corporate governance and equal treatment of all stakeholders. In 2023, INTOUCH had received a five-star rating in the Corporate Governance Report of Thai Listed Companies for the 11th consecutive year and the CMMU-ESG Award for sustainability from College of Management Mahidol University. Additionally, INTOUCH had been included in the SET ESG, with an 'AA' rating. INTOUCH was determined to conduct business with transparency, ethics and in accordance with laws. Therefore, INTOUCH's policy stated that involvement in any form of bribery and corruption, direct or indirect, was strongly opposed and prohibited. Moreover, executives and employees were encouraged to regularly participate in activities held by external organizations to counter bribery and corruption, such as the Anti-Corruption Organization (Thailand)'s event on Anti-Corruption Day on September 6, 2023.

INTOUCH promoted employee involvement in community development, aligning with its goal of being a socially responsible organization and creating a sustainable society. Technology from a company in the group, namely AIS Academy's e-Learning Platform, had been utilized to provide underprivileged juveniles or disadvantaged individuals with access to information technology and digital services. Furthermore, INTOUCH recognized the importance of education and quality of life improvement. *"INTOUCH Group's Education Opportunity Creation"* had been initiated in 2014 under the *"Strong Thais, Strong Thailand"* concept to consistently provide equal educational opportunities for financially disadvantaged students.

#### AIS

AIS was the main investment that had been generating the highest profit and value for INTOUCH. AIS was a "Cognitive Tech-Co" operating in four main businesses: the mobile, the hi-speed home broadband internet, the enterprise and the digital service businesses. In 2023, Advanced Wireless Network Company Limited, a subsidiary of AIS, had successfully acquired Triple T Broadband Public Company Limited ("TTTBB"), which operated the 3BB home internet brand with over 2.3 million customers and a fiber optic network covering nationwide, especially in remote areas. This acquisition had allowed AIS to rapidly expand and strengthen its home internet business on a consolidated network covering over 13 million Thai households.

In 2023, AIS had recorded the total core service revenue of 138,569 million baht, increased by 4.2% from the previous year, driven by higher service revenue (from the recognition of TTTBB's revenue), growth in home internet and enterprise businesses, along with the recovery of the mobile business. At the end of 2023, AIS had had 44.6 million mobile subscribers nationwide and 9.2 million 5G users, improved by 34% from the previous year. AIS had a strategy that focused on quality subscribers and enhanced service package quality. With a total of 4.74 million high-speed internet subscribers at the end of 2023, after acquiring TTTBB, AIS aimed to grow its high-speed home internet business through sales promotion, attracting high-quality service users, and increasing package value.

AIS had recorded a net profit of 29,086 million baht in 2023, increased by 12% from the previous year, attributed to consistent cost management, leading to service revenue growth outpacing the increase in costs and expenses. Additionally, AIS had earned from favorable exchange rates and the sale of investment in Rabbit-LINE Pay. AIS maintained a strong financial position, with a net debt-to-equity ratio of only 1.2 at the end of 2023.

All the details of the operating results were published in the Company's Form 56-1 One Report for 2023, for which a QR code had been sent to all the shareholders with the notice of this meeting.

The Chairman then asked the shareholders to submit any questions they might have. However, no questions were submitted. The Chairman then stated that this item was only for acknowledgement so there was no need to vote on it.



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**Item No. 3: To consider and approve the financial statements for the year ended December 31, 2023**

In order to comply with Section 112 of the *Public Limited Companies Act, B.E. 2535*, the Company is required to prepare a balance sheet and a profit and loss account at the end of each fiscal year, which are then audited by an external auditor and submitted to the shareholders' meeting for approval.

Accordingly, the Board of Directors had agreed to propose that the Annual General Meeting of Shareholders for 2024 approve the financial statements for the year ended December 31, 2023, which had been reviewed by the Audit and Risk Committee and examined by the appointed auditor of KPMG Phoomchai Audit Ltd. These statements had received a clean opinion for the auditor. A summary of the details is shown in the table below.

Unit: million baht

Description	Consolidated financial statements		Separate financial statements	
	2023	2022	2023	2022
Total assets	40,511	43,041	39,907	41,769
Total liabilities	97	7,488	91	4,591
Total revenue	11,794	10,580	12,459	10,561
Net profit (equity holders of the Company)	13,139	10,533	12,280	10,529
Unappropriated retained earnings	22,194	18,661	22,194	19,518
Earnings per share (baht / share)	4.10	3.28	3.83	3.28

The shareholders were asked to consider and approve the financial statements for the year ended December 31, 2023, which had just been presented to the shareholders in Item 2 and were shown in Form 56-1 One Report for 2023. This item had to be determined by a majority of the shareholders who attended the meeting and cast their votes.

The Chairman then asked the shareholders to submit any questions or suggestions they might have. However, no questions were submitted.

**Resolution** The meeting resolved to approve the financial statements for the year ended December 31, 2023 as proposed, by a majority vote of the shareholders who attended the meeting and cast their votes. The total votes were cast as follows:

Resolution	Vote (1 share = 1 vote)	Percentage of the total shares held by shareholders who attended the meeting and cast their votes.
Approved	2,693,664,233	99.9868
Disapproved	353,800	0.0131
Abstained	2,400	-
Voided	-	-

**Item No. 4: To consider and approve the appropriation of the net profit in 2023 as the annual dividend**

The Company pays dividends from the profit in its separate financial statements. The Company passes through 100% of dividends received from its associates and subsidiaries after the deduction of operating expenses, subject to its financial needs or unless the payment of a dividend would materially affect normal business operations.

The Board had agreed with the appropriation of the Company's net profit in 2023 as the annual dividend of 3.17 baht per share, totaling approximately 10,165 million baht, which on September 8, 2023, the Company had paid an interim dividend of 1.47 baht per share, totaling approximately 4,714 million baht, from the operating results for the period January 1 to June 30, 2023. Therefore, the remaining dividend of 1.70 baht per share from the operating results for the period July 1 to December 31, 2023, totaling approximately 5,451 million baht, was proposed to the shareholders'

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meeting for approval.

This dividend payment was in accordance with the Company's dividend policy. The Record Date for specifying the list of shareholders who had the right to receive this dividend was February 21, 2024, and the dividend would be paid on April 19, 2024. This item had to be determined by a majority of the shareholders who attended the meeting and cast their votes.

The Chairman then asked the shareholders to submit any questions they might have. However, no questions were submitted.

**Resolution** The meeting resolved to approve the appropriation of the net profit in 2023 as the annual dividend as proposed, by a majority vote of the shareholders who attended the meeting and cast their votes. The total votes were cast as follows:

Resolution	Vote (1 share = 1 vote)	Percentage of the total shares held by shareholders who attended the meeting and cast their votes.
Approved	2,693,154,333	99.9678
Disapproved	866,100	0.0321
Abstained	-	-
Voided	-	-

### Item No. 5: To consider and approve the appointment of the Company's external auditors and to fix the audit fees for the year 2024

According to Section 120 of the *Public Limited Companies Act, B.E. 2535*, the appointment of the Company's external auditors, along with the audit fees, must be approved at the annual general meeting of shareholders. In addition, a notification from the Capital Market Supervisory Board limits the appointment of an individual external auditor of a listed company to not more than seven fiscal years (regardless of consecutiveness). After seven years the auditor must be rotated, although he/she can be reappointed after a break of five consecutive fiscal years.

The Board of Directors had agreed with the Audit and Risk Committee to propose the appointment of the auditors from KPMG Phoomchai Audit Limited ("KPMG"), the leading international audit firm who had high standards and considerable expertise as well as reasonable fees. Fiscal year 2024 would be the third year for KPMG. Each auditor's personal details, including background and work experience, had been distributed to the shareholders together with the invitation letter.

Therefore, the Board of Directors had proposed that the shareholders' meeting approve the appointment of the following auditors from KPMG. Any of these auditors can conduct the audit and express an opinion on the Company's financial statements.

- |                              |                         |
|------------------------------|-------------------------|
| 1. Mr. Sakda Kaothanthong    | CPA (Thailand) No. 4628 |
| 2. Mr. Sumate Jangsamsee     | CPA (Thailand) No. 9362 |
| 3. Ms. Vipavan Pattavanvivek | CPA (Thailand) No. 4795 |

KPMG and all three of the auditors named above are independent and have no conflict of interest with the Company, the management, the major shareholders or any related person.

KPMG had been selected as the external auditor of the Company's subsidiaries and major associate in 2024. However, some small associates have external auditors from other firms, which are suitable for the size of their businesses and the Company has no control over these associates. Nevertheless, the Board of Directors will ensure that their consolidated financial statements are completed on a timely basis.

The proposed audit fees for 2024 would not exceed 1,400,000 baht, the same as last year. In 2023, a non-audit service



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fee had been paid to KPMG by the Company for reviewing the accuracy of the calculation of executives' compensation. This non-audit service fee was reasonable and within the market price range or on an arm's length basis.

The shareholders were asked to consider and approve the above matters. This item had to be determined by a majority vote of the shareholders who attended the meeting and cast their votes.

The Chairman then asked the shareholders to submit any questions they might have. However, no questions were submitted.

**Resolution** The meeting resolved to approve the appointment of the Company's external auditors and fix the audit fees for the year 2024 as presented, by a majority vote of the shareholders who attended the meeting and cast their votes. The total votes were cast as follows:

Resolution	Vote (1 share = 1 vote)	Percentage of the total shares held by shareholders who attended the meeting and cast their votes.
Approved	2,694,033,933	100.0000
Disapproved	0	0.0000
Abstained	6,500	-
Voided	-	-

### Item No. 6: To consider and approve the remuneration of the Company's Board of Directors in 2024

According to Article 16 in the Company's Articles of Association, the Company's directors were eligible to receive remuneration in the form of a salary, meeting allowance, per diem and annual retainer (bonus).

The Board of Directors had carefully considered the directors' remuneration for 2024, based on each person's responsibilities, and aligned it with other listed holding companies of a similar size. The Board had recommended that the total remuneration budget for the Company's directors be set at not more than 16,000,000 baht, the same as last year, and the remuneration policy remained unchanged. The details were shown below:

Description	2024 (Proposed year)	2023	
		Approved amount	Actual amount paid
Directors' remuneration (baht)	16,000,000	16,000,000	10,702,903.23

	2024 (Proposed year)			
	Monthly Retainer	Meeting Allowance	Annual Retainer (Bonus)	Per Diem
<b>The Board of Directors</b>				
Chairman	200,000	-	✓	✓
Member	90,000	-	✓	✓
<b>Audit and Risk Committee</b>				
Chairman	+25,000	20,000	✓	✓
Member	-	20,000	✓	✓
<b>Other Board Committees</b>				
Chairman	-	20,000	✓	✓
Member	-	20,000	✓	✓

- The Chairman of the Board shall receive a monthly retainer of 200,000 baht but shall not receive any monthly retainer or meeting fee for the position of chairman or member of a board committee. There is no meeting fee for board meeting.

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- Directors shall receive a monthly retainer of 90,000 baht. However, there is no meeting fee for board meeting.
- The Chairman of the Audit and Risk Committee shall receive an additional monthly retainer of 25,000 baht.
- Member of the Audit and Risk Committee and members other board committees shall receive meeting fees of 20,000 baht for each board-committee meeting.
- Directors who are the Company's executives and representatives from major shareholders (with shareholding of 10% or more) shall not receive remuneration (meeting fee, monthly and annual retainers (bonus)) as members of the Board.
- Each member of the Board is eligible for per diem while traveling for the Company's business, at the same rate as the Company President and in accordance with the Company's regulations.

At the end of the year, the Company would allocate an annual retainer (bonus) to each director from the available budget based on his or her participation and the roles and responsibilities of the position assumed. The Board was authorized to determine the necessary conditions and set out the details as appropriate.

The Company has not provided any other remuneration to its directors. However, every director is covered by Directors & Officers Liability insurance, as well as health and life insurance. In addition, training courses are provided, along with mobile devices to facilitate communications and access to the Board Portal system. The Chairman of the Board is provided with a company car and driver. The Company is responsible for all work-related expenses, as set out in its relevant policies.

The total directors' remuneration in 2023 was 10,702,903.23 baht. The details are shown in Form 56-1 One Report for 2023, for which a QR code had been sent to all the shareholders with the notice of this meeting.

The shareholders were then asked to approve the remuneration budget for the Company's Board of Directors in 2024. This item had to be determined by not less than two-thirds of the total number of votes of shareholders who attended the meeting.

The Chairman then asked the shareholders to submit any questions or suggestions they might have. However, no questions were submitted.

**Resolution** The meeting resolved to approve the remuneration budget for the Company's Board of Directors in 2024 as proposed, by not less than two-thirds of the total number of votes of shareholders who attended the meeting. The total votes were cast as follows:

Resolution	Vote (1 share = 1 vote)	Percentage of the total shares held by shareholders who attended the meeting.
Approved	2,693,939,417	99.9962
Disapproved	19,816	0.0007
Abstained	81,200	0.0030
Voided	-	-

### Item No. 7: To consider and approve the appointment of directors to replace those who will retire by rotation in 2024

According to the *Public Limited Companies Act, B.E. 2535* and Article 18 in the Company's Articles of Association, one-third of all the directors, or if their number is not a multiple of three, then the number nearest to one-third, must retire by rotation on the date of each annual general meeting of shareholders. The four directors who would retire by rotation in 2024 were Mr. Boonchai Thirati, Mr. Chakkrit Parapuntakul, Mr. Smith Banomyong and Ms. Jeann Low Ngiap Jong.

The Board of Directors, with the exception of the members who had a conflict of interest, had considered the suitability of the four directors named below, including qualifications, knowledge, competency, experience, performance, and



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moral and ethical standards, and had agreed to propose their re-appointment for another term of office at the shareholders' meeting.

- |                              |  |
|------------------------------|--|
| 1. Mr. Boonchai Thirati      | Director and Vice Chairman of the Board of Directors   |
| 2. Mr. Chakkrit Parapuntakul | Independent Director, Chairman of the Audit and Risk Committee, and Chairman of the Corporate Governance and Sustainable Development Committee |
| 3. Mr. Smith Banomyong       | Director and Authorized Director   |
| 4. Ms. Jeann Low Ngiap Jong  | Director and Authorized Director   |

All four nominees met every requirement stipulated in the *Public Limited Companies Act, B.E. 2535* and relevant regulations of the Capital Market Supervisory Board. In addition, the Board of Directors had agreed that Mr. Chakkrit Parapuntakul was capable of expressing his opinions independently and met all the qualifications stipulated in the relevant regulations. Details of each nominee had been provided to shareholders prior to this meeting. This item had to be approved by a majority vote of the shareholders who attended the meeting and cast their votes, under the selection process prescribed in Article 17 of the Company's Articles of Association.

The Company had provided an opportunity for shareholders to nominate qualified candidates to be considered for election as directors, from October 1 to December 30, 2023. However, none of the shareholders had proposed a candidate.

In addition, the Chairman informed the meeting that, as Mrs. Varang Chaiyawan had resigned from the Board on February 8, 2024, which was not her turn to retire and her remaining term is not less than two months, according to Article 21 of the Company's Articles of Association, the Board was currently seeking a qualified replacement to serve out her remaining term of office.

The Chairman asked the shareholders to submit any questions or suggestions they might have. However, no questions were submitted.

The Chairman then asked the meeting to consider the re-appointment of the four retiring directors in turn.

### 1. The re-appointment of Mr. Boonchai Thirati as a director for another term of office

**Resolution** The meeting resolved to approve the re-appointment of Mr. Boonchai Thirati as a director for another term of office, by a majority vote of the shareholders who attended the meeting and cast their votes. The total votes were cast as follows:

Resolution	Vote (1 share = 1 vote)	Percentage of the total shares held by shareholders who attended the meeting and cast their votes.
Approved	2,683,415,985	99.6064
Disapproved	10,601,132	0.3935
Abstained	23,316	-
Voided	-	-

### 2. The re-appointment of Mr. Chakkrit Parapuntakul as a director for another term of office

**Resolution** The meeting resolved to approve the re-appointment of Mr. Chakkrit Parapuntakul as a director for another term of office, by a majority vote of the shareholders who attended the meeting and cast their votes. The total votes were cast as follows:

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Resolution	Vote (1 share = 1 vote)	Percentage of the total shares held by shareholders who attended the meeting and cast their votes.
Approved	2,691,025,817	99.8889
Disapproved	2,991,300	0.1110
Abstained	23,316	-
Voided	-	-

**3. The re-appointment of Mr. Smith Banomyong as a director for another term of office**

**Resolution** The meeting resolved to approve the re-appointment of Mr. Smith Banomyong as a director for another term of office, by a majority vote of the shareholders who attended the meeting and cast their votes. The total votes were cast as follows:

Resolution	Vote (1 share = 1 vote)	Percentage of the total shares held by shareholders who attended the meeting and cast their votes.
Approved	2,685,482,315	99.6831
Disapproved	8,534,802	0.3168
Abstained	23,316	-
Voided	-	-

**4. The re-appointment of Ms. Jeann Low Ngiap Jong as a director for another term of office**

**Resolution** The meeting resolved to approve the re-appointment of Ms. Jeann Low Ngiap Jong as a director for another term of office, by a majority vote of the shareholders who attended the meeting and cast their votes. The total votes were cast as follows:

Resolution	Vote (1 share = 1 vote)	Percentage of the total shares held by shareholders who attended the meeting and cast their votes.
Approved	2,686,392,915	99.7169
Disapproved	7,624,202	0.2830
Abstained	23,316	-
Voided	-	-

**Item No. 8: Other business**

- None -

The Chairman replied to a question submitted prior to the meeting, as summarized below. Moreover, the Chairman asked the shareholders to submit their opinions and/or questions. However, no questions were submitted while the meeting was being convened.

**Mrs. Pornthip Kittichaiwat, a proxy of the Thai Investors Association**

The Thai Investors Association proposed that INTOUCH organized shareholders' meetings in a hybrid format (combining both online and onsite meetings) to allow shareholders to conveniently meet, communicate, and interact with the Company's executives and board members. Holding meetings in a hybrid format was also in line with the circular from the Securities and Exchange Commission Office No. GorLorTor. NorRor. (W) 2/2567 re: Request for collaboration on organizing annual general meeting of shareholders, dated January 10, 2567.



Mr. Kan Trakulhoon, Chairman of the Board of Directors

The Company willingly accepted this suggestion for consideration.

The Chairman informed the meeting that the Company had provided a channel for the shareholders to express their opinions on the minutes of the Annual General Meeting of Shareholders after each meeting. He asked the shareholders to read and comment on the minutes of this meeting, which would be published on the Company's website together with questions that might not be answered at the meeting. In this regard, the Company reserved the right to amend the minutes of the Annual General Meeting of Shareholders under the scope and proceedings of this meeting.

There being no further business to discuss, the Chairman expressed his sincere thanks to everyone for attending the Annual General Meeting of Shareholders for 2024, then, declared the meeting adjourned at 3:10 p.m.

- (signed) -

Mr. Kan Trakulhoon  
Chairman of the Meeting

Minutes prepared by:

- (signed) -

Mrs. Parsopsook Chaiwongsurarit  
Company Secretary

**Remark:** As some of the shareholders arrived at the meeting after it had begun or left the meeting early, the total number of shareholders' votes recorded may vary in each item.

## Translation

### Questions from the Annual General Meeting of Shareholders for 2024

Intouch Holdings Pcl.

Meeting held via electronic media on Tuesday March 26, 2024 at 2 p.m.

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This document was prepared to record questions and answers that were not addressed during the Annual General Meeting of Shareholders for 2024 of Intouch Holdings Pcl., held via electronic media on Tuesday March 26, 2024, at 2 p.m.

Mr. Somphorn Kasiwittayanont – shareholder attending in person

Would there be any significant investment projects planned for the year 2024-2025?

**Answer**

The Company consistently looks for opportunities to invest in new businesses, particularly those related to or promoting the growth of AIS. Moreover, the Company primarily evaluates opportunities based on the prospects of those businesses, without specifying any maximum investment amount.

Miss Pornthip Wanghiranchote - shareholder attending in person

The shareholder notified the Company of the troubleshooting and the inconvenience experienced in meeting held via electronic media.

**Answer**

The Company acknowledged the complaint and deeply apologized for the inconvenience you may experience. The Company will engage in discussions with the service provider to make necessary improvements going forward.